## MINUTES OF THE POLICE AND CRIME PANEL MEETING HELD ON THURSDAY 22 FEBRUARY, 2018 AT CHURCHGATE HOUSE, MANCHESTER

Members Present-

BURY COUNCIL Councillor Tamoor Tariq (in the Chair)

GMCA Greater Manchester Deputy Mayor (Policing

and Crime) Beverley Hughes

MANCHESTER CC Councillor Nigel Murphy

ROCHDALE MBC Councillor Sultan Ali

SALFORD CC Councillor David Lancaster

TRAFFORD COUNCIL Councillor Laura Evans

WIGAN COUNCIL Councillor Nazia Rehman

INDEPENDENT MEMBER Diane Curry

Also in attendance-

Clare Monaghan GMCA Gwynne Williams GMCA

Jeanette Staley Salford City Council & GM Police & Crime

Policy Lead

Lisa Lees GMCA
Claire Millett GMCA
George Burns GMP
Steve Annette GMCA

### PCP/05/18 APOLOGIES

Apologies were received from Councillor Derek Burrows, Bolton Council, Councillor Barbara Brownridge, Oldham Council, Wendy Wild, Stockport Council, Maqsood Ahmad, Independent member, Eamonn Boylan, GMCA, Pat Jones- Greenhalgh, Chief Executive, Bury Council, Peter Langmead Jones, GMP and Ian Hopkins, Chief Constable, GMP.

### PCP/06/18 DECLARATIONS OF INTEREST

None were received.

## PCP/07/18 MINUTES OF THE POLICE AND CRIME PANEL MEETING 18 JANAURY 2018

The minutes of the Police and Crime Panel held on 18 January 2018 were submitted for approval.

Councillor Lancaster raised a matter regarding proceeds of crime and CCTV and felt that this was something that had been agreed at the last meeting and should be included in the plan going forward. The Greater Manchester Deputy Mayor said that this discussion was in relation to the budget and the Chair said that officers would look into this and report back to Councillor Lancaster.

#### RESOLVED/-

1. To approve the minutes of the Police and Crime Panel held on 18 January 2018 as an accurate record.

# PCP/08/18 STANDING TOGETHER, OUR PLAN FOR POLICE, COMMUNITY SAFETY, CRIMINAL JUSTICE SERVICES AND CITIZENS IN GREATER MANCHESTER

Clare Monaghan, GMCA introduced a report on the Police and Crime Plan for 2018-21 and refreshed members on the process that had brought the production of the plan to date. She thanked members for all their support and then outlined the journey undertaken back in autumn 2017 to shape the priorities and produce a Needs Assessment Framework. Following this a detailed public consultation exercise which ran for over a month over the Christmas period had resulted in 3,500 responses of which approximately 80 % supported the priorities that had been put forward. The next step would be to develop an outcomes framework following broad consultation with partners.

The Greater Manchester Deputy Mayor then addressed the Panel and in her opening remarks thanked everyone for their support and said that the plan was everyone's plan and not one agency's and it was necessary for organisations to join together to help address the specific concerns expressed through the consultation. She then provided an update on the content on the plan, adding that the three key priorities which had been consulted on remained the same i.e. keeping people safe; reducing harm and offending, and strengthening communities and places, adding that a narrative had been developed together with key commitments for the future on what we want to try and achieve. The next step would be to develop a detailed delivery plan with timelines, to assess progress and ensure we are working towards the objectives in the plan.

The Chair then thanked the Greater Manchester Deputy Mayor and officers for all the effort that had gone into producing the plan. He then invited comments and questions from panel members.

Councillor Nigel Murphy echoed his thanks for the work that had been undertaken and his appreciation for the work that had been undertaken within the districts. He added that having three clear priorities made it easier to focus on the target where we are heading and also for members of the public to understand our aims and objectives. He added that it was important that we continue to lobby government for increased funding. The graphs within the report clearly demonstrate the impact that the reduction in funding is having upon delivery.

In relation to additional police officers that had been recruited, Councillor Ali asked for clarity regarding their deployment. In response the Greater Manchester Deputy Mayor said that the CA had allowed for an increase of a minimum of 100 officers. Whilst the deployment of the additional officers was ultimately for the Chief Constable to decide it was important for each of the districts to have a clear understanding of the policing provision so that it can be strengthened. She added that the Chief Constable would be meeting with GM Leaders next month to discuss this in detail.

Councillor Lancaster said that he thought it was excellent plan however there was a need to ensure that it complemented local plans to ensure consistency and in doing so also recognised that issues and priorities varied across neighbourhoods. He added that it was important to keep partners on board as they had responded positivity to the plan and had an equal responsibility in its delivery. In response the GM Deputy Mayor said that the partnership approach was recognised by everyone as critical going forward.

Diane Curry, Independent Member said that she welcomed the plan and felt that the consultation process had been thorough and transparent and that it was accessible and easy to understand, and extended her thanks to those involved. She added that it was now that the real work would commence to deliver on the outcomes expected from the plan.

Councillor Evans said that there was now an expanse of CCTV across the region and suggested that they ought to be harnessed more to achieve reductions in all types of crimes, including environmental crimes such as fly-tipping and anti-social behaviour. She added that neighbourhood watch schemes were a useful tool and should be encouraged within communities.

There was a general discussion regarding the 101 service and one of the matters raised was the need to re-brand and promote the service but at the same time better educate members of the public on what the service should be used for (and what not). It was noted that additional resources had been allocated to the service and this had had resulted in a significant improvement in call handling times over recent months. It was noted that currently the 101 service was being delivered from three separate locations and that the ambition was to consolidate the service onto a single site.

It was suggested that if 'live chat' was mainstreamed then this was something that needed to be promoted and communicated to members of the public moving forward. A member said that as we move forward to the use of online chat that we are mindful around the level of professionalism and terminology that is used.

The Greater Manchester Deputy Mayor said that the aim was to ensure the 101 service was as responsive as it was in 2016, when 89% of calls were answered within 30 seconds. The Chair wished to place on record his appreciation for the leadership shown by the Deputy Mayor in improving the 101 service and in raising the confidence of the public in the police service.

Councillor Rehman expressed concern regarding public trust erosion and confidence in the police service and the need to be honest with the public that certain types of crime would not receive a police response and how are we going to restore confidence in the light of this. In response the GM Deputy Mayor said that whilst this was an approach being adopted by some police services the Greater Manchester Force had no such policy. However, decisions governing police responsiveness will depend on the level of risk and harm involved in any situation and that is the message that needs to be communicated to members of the public not that certain crimes won't receive a response. Councillor Lancaster added that there was both an onus and a level of responsibility and obligation upon all of us to ensure the creation of a safer place and environment.

The Greater Manchester Deputy Mayor reported that the Minister of Justice was shortly expected to identify pilot areas for the resettlement of prisoners and it was hoped that GM would be identified as one of the project areas. The Chair said that the Panel would welcome more information as it was developed.

The Chair and Panel wished to place on record thanks and appreciation of the heroic action taken by the student police officer, PC Mohammed Nadeem, who had recently saved a member of the public from drowning, adding that his actions would restore the faith of members of the public and that he was a credit to Greater Manchester Police.

### **RESOLVED/-**

- 1. To note the work that has been undertaken in relation to the development of the Police and Crime Plan.
- 2. To receive further information on the development of the outcomes framework and Greater Manchester wide perception survey.
- 3. To support the refresh of the existing GM work plan and receive a further report that would also include a district level summary of local delivery plans for each community safety partnership.